



Dr Chris Llewelyn

Prif Weithredwr / Chief Executive

**Cymdeithas Llywodraeth Leol Cymru
Welsh Local Government Association**

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Dyddiad / Date: 2/4/2023

Gofynnwch am / Please ask for:

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Russell George MS
Chair, Health and Social Care Committee
Senedd Cymru

Via e-mail

Dear Russell,

Thank you for your letter in relation to the issue of Care Inspectorate Wales (CIW) reports and what happens to them once they have been submitted to the relevant local authority.

Councils are fully aware of their statutory responsibilities in relation to social services and the important part these services play in helping people to receive the care and support that is essential to supporting their wellbeing and independence. As part of this CIW plays a crucial role in registering, inspecting and taking action to improve the quality and safety of services for the wellbeing of the people of Wales. Local authorities are aware of the importance of ensuring that social care services remain open to critique, feedback from service users as well as constant self-reflection and self-assessments, all of which are informed by the inspections and reports of CIW.

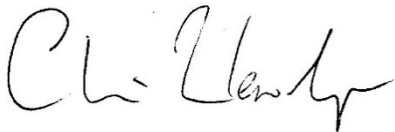
As an organisation we do not hold the detail of how each individual council will respond to the reports published by CIW, nor any of the other inspectorates. This is for each council to determine, which will be in part determined by the committee structures in place to enable consideration and scrutiny. However, in fulfilling their statutory obligations councils will be cognisant of CIW's published code of practice for review of social services which states:

“The inspection report will be published to our website within 25 working days of receipt of the local authority’s comments. The local authority will be expected to present the report to elected members and subject the report to public scrutiny through a formal and open committee meeting at the earliest opportunity. An invite should also be extended to CIW to attend the meeting.”

While we cannot respond for every council as to what their arrangements are to address the recommendations coming out of relevant reports, such as those from CIW, we have been informed of the arrangements in some councils. Here, these reports will go to the relevant Scrutiny Committee with any action points being monitored by the Committee. Where relevant these will then be further included on the corporate risk register, which will again be overseen by the relevant scrutiny committee.

In addition, we would expect councils to draw on regulator reports within their self-assessment as a source of assurance and to highlight areas for improvement. There may also be cross-referencing to the Director of Social Services annual report. As the self-assessment duty is continuous, many councils have a quarterly approach which may involve some form of panel (senior officer and councillor) challenging and monitoring progress and required intervention. Again, councils determine their own approach so this will vary. This provides an additional safety net to ensure that all relevant recommendations and action points are monitored.

Yours sincerely,



Dr Chris Llewelyn
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